



Issue 47

# The CP Connection

The Community Partner Newsletter

July 2019



## Expanding Access to MHLA Patients

Greetings from My Health LA (MHLA). We begin the new fiscal year with new initiatives—from the County and from the State—to expand access to our patients. On the County side, we begin the “24-month rule.” Late last year, the clinics and MHLA negotiated a new contract that required at least one patient visit within a two year period as a condition of Monthly Grant Funding (MGF) payment. This supports our joint goal of ensuring that limited MHLA funds are used on patients who access health care services. Recognizing that this and other contract changes would have financial impacts on clinics, the MGF rate was also increased. Included in this issue is a MHLA FAQ to answer a few comment questions on the “24-month rule.”

Governor Gavin Newsom also recently signed a budget that makes all young adults age 19-25 eligible for Full-Scope Medi-Cal regardless of their immigration status. While there are only about 3,000 young adults enrolled in MHLA, this is really good news for them. As you know, MHLA is not health insurance. Soon, they will have full health care benefits from Medi-Cal. We will be communicating with you over the next several months, but the most important thing you can do for these young adults is to enroll them in Restricted Medi-Cal before the January 1, 2020, transition.

One of my favorite things about this program is that we are always working together to improve the program in new ways that benefit our patients. MHLA is never “done.” We are always looking for new ways to make the program better. Have a good summer.

~ Amy Luftig Viste, MHLA Program Director

“

*Everything good,  
everything magical  
happens between  
the months of  
June and August.*

”

—Jenny Han

## Changes to Eligibility and One-e-App Trainings

By Anna Gorman, MHLA Partnerships Director;  
Maria Quesada, ERU Manager

We are pleased to announce that the My Health LA (MHLA) Eligibility Review Unit (ERU) will now assume responsibility for all One-e-App (OEA) procedures and trainings. ERU will now take the lead on OEA user profiles, forms, policies, and trainings. If you have any questions about OEA, please contact the Subject Matter Expert (SME) line at 1-833-714-6500.

We are also making changes to our trainings. Enrollers will now only need to attend one training on both eligibility and OEA. We promise the training will be informative and enjoyable.



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of My Health LA

Amy Luftig Viste Program Director  
Anna Gorman Partnerships Director



At the end of the training, the enrollers will take a quiz. The enrollers must pass the quiz with a score of 75% or higher to receive a certificate of completion. The certification recognizes their new knowledge and dedication to MHLA. Note – enrollers include CECs, CAAs, and CACs.

For those who do not pass the quiz, they must

retake the quiz within one year.

If you wish to enroll in any upcoming trainings, please contact Linda Romero at [lromero2@dhs.lacounty.gov](mailto:lromero2@dhs.lacounty.gov).

## Medi-Cal for Undocumented 19 to 25 Year-Olds in 2020

By Cinderella Cernik, MHLA Program Advocate

California Governor Gavin Newsom signed Senate Bill (SB) 104 into law on July 9, 2019. The new law makes Medi-Cal available to the undocumented 19- to 25-year-olds. These young adults must meet the income requirements of the program.

The new law makes California the first state to offer public health care to them. This starts January 1, 2020. The expansion is expected to cost California taxpayers \$98 million in 2020. Newsom has pledged to continue expanding coverage in the future.

About 3,000 young adults are currently in the My Health LA (MHLA) Program. We would like to provide continuity of care for these young adults. We want to make sure their transition to Full-Scope Medi-Cal will be smooth.

You can help smooth their transition by making sure that they are enrolled in Restricted Medi-Cal. MHLA will provide you with more information on the young adult transition to Medi-Cal in the near future. We will work together with the clinics to move the young adults into Full-Scope Medi-Cal.

## FAQs—24-Month MGF Rule Refresher

**Q. Will we receive a retro Monthly Grant Funding (MGF) payment if we submit the encounter after the MGF month deadline?**

**A.** An agency will not receive a retro MGF payment on encounters submitted after the deadline. The encounter will count towards all future MGF payments under the 24 month look-back policy.

**Q. Why are my encounter claims being rejected?**

**A.** You will receive an error code and description on rejected claims. Common mistakes include:

- Different fiscal year encounters should be separated by fiscal year. Combining the encounters will lead to claim rejections.
- Encounter visits must be within the OEA eligibility period.
- Participant's first name, last name, date of birth, and gender must match OEA information.
- MHLA ID or PID must match OEA information.